

QUALITY POLICY STATEMENT

NCC Environmental Services (Pty) Ltd (NCC) is committed to responsible environmental stewardship and sustainable business practices in line with our vision of “Real Growth for People, Planet and Business”. As such NCC is dedicated to developing excellence in proactive interventions and management practices that find the balance between resource consumption and resource conservation so as to ensure a sustainable future for all through leading real growth business options.

In line with this vision, our strategy is to create customised solutions for our industries & clients, that deliver real growth of people, planet and business, that are aligned to our values and that realise our purpose.

NCC must understand our current and future customer needs in order to design solutions that meet customer expectations. NCC commits to meeting all applicable requirements, including those defined by customers, statutes and regulations, industry associations, etc.

Conceptualising and delivering services will be inclusive, in such a way that all employees will be fully engaged in achieving NCC’s objectives, led by top management, through the setting of quantitative objectives and targets annually.

To maximise efficiency and effectiveness in achieving NCC’s objectives, activities and related resources will be managed as processes that form parts of structured systems. NCC will continue to review and improve upon the performance of these processes and systems, basing decisions on factual data analysis, to improve the quality of service delivery to our customers.

As a means to effect this, NCC shall implement, maintain and continuously improve our quality management system, which is aligned with the ISO9000 family of standards. This shall govern the client & supplier engagement practices and service delivery processes of the company over which we have operational control. The scope of the system shall be all internal processes over which NCC has control and which may affect quality.

This policy shall be reviewed by top management annually for continuing suitability and adequacy as part of the quality management review process.

A handwritten signature in black ink, appearing to read 'Dean Ferreira', enclosed within a circular scribble.

Dean Ferreira,
Managing Director